



To: Miller Fall Protection Distributors
From: Miller Fall Protection
Date: February 11, 2005
Subject: Stop Use and Return Notice (*Immediate Attention Required*)

In an on-going effort to ensure that Miller offers the safest fall protection products in the industry, we thoroughly investigated an issue reported by one end-user involving the Miller 8814-12 Shadow Beam Anchor. It is important to note that no fall or injury was involved with this report. Our findings reveal that the plunger pin assembly can be damaged under certain conditions. As a result, the service-life of the product could be compromised and the problem could be difficult to find through an end-user inspection. Although there have not been any injuries or accidents related to this product, our highest priority is the safety of our customers. Given that, we have decided that all Miller 8814-12 and 8814-24 Beam Anchors with the dates of manufacture specified below must be brought into our facility to be evaluated and retrofitted or replaced as necessary.

Products Included in this Notice: Miller 8814-12, 8814-24 and 040114 Shadow Beam Anchors

Manufacture Dates: November 14, 2002 – December 10, 2004

As indicated above, this notice only affects the model numbers listed above manufactured within the specified dates. All other models including the 8811, 8812, 8813, 8815 and 8816 Series are **not** affected by this notice.

Included in this packet are the following items:

1. A *Stop Use and Return Notice* that must be sent to all of your customers that have purchased the 8814-12 and 8814-24 beam anchors.
2. Pictures of units affected by this notice.
3. A list of purchases you have placed with us for those units.

Please take the following steps immediately:

1. Identify your customers who have purchased the beam anchors affected by this notice.
2. Send a copy of the *Stop Use and Return Notice* to the customers you identify by no later than March 4, 2005.
3. Upon completion of your mailing, a written confirmation should be sent to Miller Fall Protection at the following address:

Miller Fall Protection
Engineering Technical Services Department
1345 15th Street
Franklin, PA 16323

If you prefer, please feel free to send us an electronic file with all of your customers who purchased these units. The file should be in Excel or a text tab delimited format. It must include the company name, a contact and the mailing address including street or PO Box, City, State and Country. This file must be provided to Miller by February 25, 2005, and may be sent to the above Miller address or emailed to us at millertechsvc@bacou-dalloz.com. The information that you send to us will be kept strictly confidential.

Please note, end-users should contact Miller Fall Protection's Customer Service Department at 800-873-5242 for a Returned Goods Authorization number. The end-user will need to provide their distributor name. **No product should be returned without a Returned Goods Authorization.** If you have any questions, please contact Customer Service.

1345 15th Street – Franklin, PA 16323 – 0271 USA
Tel: +1 800 873-5242 – Fax: +1 800 892-4078 – www.bacou-dalloz.com



Models INCLUDED in the 8814-12 and -24 Stop Use and Return Notice:
 Date of Manufacture of 03/03 to 12/04

Model 8814-12
or 040114*



*made with metal labels

8814-12



8814-24



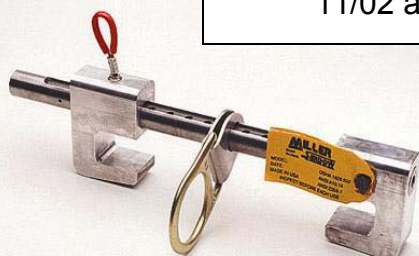
8814-24



Models NOT INCLUDED in the 8814-12 and -24 Stop Use and Return Notice:

Please continue to use these products according to inspection procedures in instruction manual.

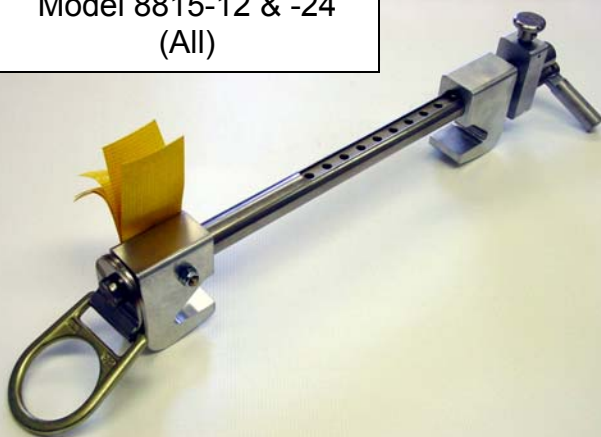
Model 8814
(Date of Manufacture of
11/02 and older)



Model 8811
(All)



Model 8815-12 & -24
(All)



Model 8812
(All)

